RYAN ALDERSON

224-548-5355   1812 S 16 St
ryan@postoaklab.com   Kansas City, KS, 66103
https://postoaklab.com

OBJECTIVE

To obtain a job as an IT support technician providing excellent customer service and problem solving skills

SKILLS

- Excellent Customer Service—consistent feedback given
- Proficient at problem-solving. Resourceful at finding solutions
- Organized and self-managing of schedule, tasks and projects
- Windows, Mac, Linux, MS Office
- DNS, DHCP, Active Directory

CERTIFICATIONS

- CompTIA Network+ (October 2023)
- Cisco Certified Support Technician (CCST) Networking (August 2023)

EXPERIENCE

Forestry Technician   2022-Present
- Parks Department, City of Lenexa, KS
- Consult with concerned residents to explain tree problems and city policies
- Plan and execute city-wide tree maintenance projects

Owner   2020-Present
- Village Arborist LLC, Kansas City, KS
- High customer satisfaction
- Consult with clients to meet tree and landscaping goals

Arborist/Foreman   2015-2019
- The Davey Tree Expert Company, Olathe, KS
- 10/10 consistent customer reviews
- Trained new employees

EDUCATION

Southern Illinois University   May 2015
- Bachelor of Science in Forest Resources Management